

Your MSFH Portal account is your best source for current account status and latest information.

Below are the MSFH account status terms and what they mean for you.

PLEASE NOTE that receiving an approval for an inspection does not mean you will be approved for a grant.

Inspection Application in Progress – You have created an application for an inspection. This application will follow you throughout the other steps.

Inspection Application Submitted – You have completed and submitted an inspection application.

Inspection Application Under Review – Your application for an inspection is under review.

Inspection in Progress – An email was sent to you confirming that you have been approved for an inspection. The inspection company assigned to your case will reach out to schedule an inspection.

Inspection Complete – Grant Application Paused

– The inspection report had been generated and uploaded to the portal. The program is temporarily pausing the acceptance of grant applications pending additional funding being provided. You will be notified when submissions reopen.

Grant Application in Queue for Review -

In November of 2023, the Florida State Legislature approved additional funding for the My Safe Florida Home program. This funding is intended for the grant applications that have already been submitted. Since you are currently in a submitted status your grant application will be reviewed during this funding cycle.

Approved - Pending Contractor Confirmation -

You have received an email confirmation that your grant has been approved, and \$10,000 is obligated for your case. Read the email thoroughly and reach out to contractors for a minimum of three (3) quotes. When you have selected a contractor, reenter your case, and fill out the Contractor Confirmation step.

Mitigation Work In Progress – Your contractor has been confirmed to be program-approved, and you are ready to start work.

Final Inspection Requested – ALL work on your home has been completed. You must complete a final inspection to proceed to the Reimbursement/ Disbursement stage.

Final Inspection in Progress – An email was sent confirming that a Final Inspection will occur. You may begin to gather your documents for your draw request.

Final Inspection Complete – Pending Reimbursement Request – You can submit a draw request.

Please collect your insurance proof of premium discounts, proof of payment, original contractor invoice, and invoice cover sheet and submit it.

Draw Request Under Review – Your draw request is under review. If your draw request cannot be approved, you will receive an email telling you what's missing. No action is required by the homeowner.

Draw Request Under Secondary Review – Your draw request documents have been reviewed once and are undergoing a second review to ensurecorrectness.

No action is required by the homeowner.

Draw Approved, Payment Pending – Your draw request has been approved.

Payment Sent – A check is in the mail for your approved amount.

